



MUSIC CITY BRISKET EVENT CATERING GUIDELINES

When planning your next large event, look no further than the Music City Brisket food truck. We want to ensure that you and your guests dine well. Along with delivering excellent customer service, our food remains the most important aspect of what we do. Every item is prepared to be delicious.

Days of Operation:

We operate six days a week, Tuesday through Sunday, but are flexible especially during holiday seasons.

Event Start Times:

Use our online Request Form to give us your scheduled times. We will call you and can discuss the logistics. We will usually arrive one hour prior to the event for set-up.

Truck Minimum Orders:

The minimum order for any large event varies. All prices are based on a minimum of two hours of food service. Please note: For events longer than two hours, the minimum order and charge per person will increase.

Guaranteed Parking:

The Music City Brisket food truck must have a pre-designated space to park in. Listed below are the spatial requirements to give the truck safe and easy access for your guests:

CLEARANCE:

Approximate length: 30 feet; height: 13 feet; width: 10 feet

PARKING:

Private parking area or street parking

TRUCK DIMENSIONS (please see above clearance needed):

Length: 29 feet; height: 12 feet (open top); 10.5 feet (closed top); width: 13 feet (side to side width, awning open); 8 feet (closed)

Client must verify that we are allowed to park at the event location site. If, for any reason, the Music City Brisket Truck is unable to park at the event, all monies owed for the event, in full, will be retained by Music City Brisket, LLC. The Music City Brisket food truck cannot drive up hills with a 30% grade or higher.

FAQ's

Q: What days do you operate?

A: Six days a week and some holidays.

Q: What time do you start?

A: We prefer to arrive 1 hour prior to the event in order to set up; however, we are flexible.

Q: How much is the MUSIC CITY BRISKET service charge? Should I pay separately for gratuity?

A: Service charges typically run from 10%-20% for events. Our current service charge is 15% for any order of \$100 or more. A gratuity may be added or given at the time of the event—at your own discretion.

Q: What is the travel fee for? And how is it determined?

A: The travel fee makes it possible for us to provide labor & utilities service to your area. If the event is within twenty miles of our Nashville location, the travel fee is waived and anything beyond that we charge 42 cents (\$.42) per mile.

Q: Do I need to provide a permit for MUSIC CITY BRISKET to cater my event?

A: It depends on which municipality in which you are located. Some municipalities may require you to obtain and pay for a special permit, unless we will be parking on private property, in which case permits may not be required. Please check with your city for its requirements.

Q: I have filled out the Request Form. Does this mean I have booked the event?

A: No, it is just an *Inquiry*. In order to secure your event, you will need to sign the MUSIC CITY BRISKET Contract and pay the 50% deposit.

Q: Do we need to provide our own trash cans, plates, utensils and napkins?

A: NO! We will provide all of that for you.

Q: How far in advance should I book a MUSIC CITY BRISKET event?

A: Catered events must be booked by Friday, 12 noon, no less than one week prior to the event. Catered wedding receptions must be booked no less than 60 days prior to the event.

Q: How do I go about booking an event?

A: To book/secure a date, we would need both a signed/initialed Contract and a Deposit. Please complete our online request form and we will contact you to obtain the details of your event. We will draw up a contract and send it to you via email.

Q: Do you provide on-site catering for events?

A: We serve directly from our truck at your location or we can deliver boxed meals. Refer to our menu packages for details.

Q: When is my balance of the payment due?

A: Unless guests are being issued vouchers, the total, in full, is due via Credit Card or cash two business days (no later than 48 hours) prior to your event before the event. A Cashier Check will only be accepted 10 DAYS PRIOR (to allow for clearance).

Q: Is the Deposit refundable?

A: MUSIC CITY BRISKET requires a 50% deposit to secure any event. If your event is cancelled:

- If canceled 30 or more days prior to the event date, the full deposit will be refunded.
- If canceled 15-29 days prior to event, 75% of the deposit will be refunded.
- If canceled less than 15 days prior to event, the full deposit will be retained by MUSIC CITY BRISKET.

Q: How do I cancel an event?

A: You may cancel an event using either of the following methods:

- By mail in writing to the following address. We will use the postmark as your cancellation date.

Music City Brisket, LLC
1113 Murfreesboro Rd., Suite 106
Franklin, TN 37064

- Send us an email to info@musiccitybrisket.com. Upon receipt, we will send you confirmation that we received your cancellation request. The event is not cancelled until you receive our email confirmation of cancellation.

Q: What form of payments do you accept?

A: MUSIC CITY BRISKET accepts cash, credit cards, and cashier checks—Payable to: Music City Brisket, LLC.